

Exam Master PA-CAT Refund Policy

Within 72 hours of PA-CAT Exam purchase and registration with Exam Master:

If you cancel your registration with Exam Master within 72 hours of registering and paying for the PA-CAT exam, you are eligible for a full refund of your purchase price.

After 72 hours of PA-CAT exam purchase and registration with Exam Master, before scheduling exam date with Prometric:

If you cancel your PA-CAT registration with Exam Master after 72 hours of PA-CAT exam purchase and before scheduling your exam date with Prometric, you are eligible for a refund of \$86.

After 72 hours of PA-CAT exam purchase and registration with Exam Master, after scheduling exam date with Prometric

If your scheduled exam date with Prometric is more than 45 days away, you will receive a refund equivalent of \$86.

If your scheduled exam date with Prometric is 45 days away or less, you are not eligible for a refund. You may reschedule your exam with Prometric, but additional fees may apply.

Payment Policy

No cash refunds. A refund will be processed and credited back to the original credit card.

Refund Request: Processing and Documentation

- A request for a refund must be sent by the purchaser by email to support@pa-cat.com, sent from the purchaser's email listed with Exam Master.
- No phone calls will be accepted to process refunds.
- Date and time stamp on the purchaser's refund email when received by Exam Master will be used to determine refund eligibility.
- Refund email must include the following:
 - Purchaser's first name
 - Purchaser's last name
 - Purchaser's email address used to purchase the PA-CAT exam

Exam Master reserves the right to change the terms of the above refund policy at our sole discretion.